

Annexure A
Escalation Matrix

Details of	Contact Person	Address	Contact Number	Email ID
Accounts Assistant	Mr. Prasad Divekar	504, Kailas Plaza, V B Lane, Ghatkopar(E), 400077	+91 9082609367	pragyaequities@gmail.com
Senior Manager	Mr. Harshil cholera	504, Kailas Plaza, V B Lane, Ghatkopar(E), 400077	+91 8082267011	harshilcholera@pragyaequities.com
Compliance Officer (NSE & BSE)	Mr. Dhiraj Rana	504, Kailas Plaza, V B Lane, Ghatkopar(E), 400077	+91 9702619954	dhirajrana@pragyaequities.com
CEO / Director	Mr. Chetan Cholera	504, Kailas Plaza, V B Lane, Ghatkopar(E), 400077	+91 9821245262	chetancholera@pragyaequities.com

Our office working hours for any escalation level e.g., Mon-Fri: 9:00 AM to 6:00 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in> or Exchange at

BSE: - <https://bseindia.com/ecomplaint/frmlInvestorHome.aspx> ,

NSE: - <https://investorhelpline.nseindia.com/NICEPLUS/>

CDSL: - <https://www.cdslindia.com/Footer/grievances.aspx>